#### What's Trending Now





# What Is the Conversion Rate for Your Real Estate Website?

- I have no idea.
- It's more of an "online business card".
- Less than 1%
- 2-5%
- More than 5%

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# JULY 2019

#### USE YOUR WEBSITE TO GENERATE MORE LEADS

Hosted by: Jim Marks & Ryan Rockwood

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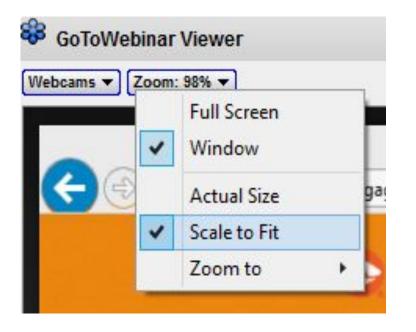
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#### 1) YOU ARE MUTED FOR THE DURATION OF THE WEBINAR

to eliminate noise interference and minimize presentation interruptions. As much as we would love to open the webinar up to discussion, there are too many people to do so effectively.

#### 2) THIS WEBINAR WILL LAST 60 MINUTES

Our goal is to complete our presentation within 50-55 minutes and open up the last 5-10 minutes for questions

## **3) THIS WEBINAR IS BEING RECORDED** PNC Bank will post the recording on their website (custom link to be given at the end of the webinar)

#### **IMPORTANT HOUSEKEEPING**



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## HAVE QUESTIONS? Not A Problem!

#### Locate the Questions Panel.

You CAN type a question in your control panel.

# We will do our best to answer it.

(	Computer audio  Phone call MUTED
[	Built-in Microphone
C	(1))
	Built-in Output 🗘
Tal	king:
V	Questions

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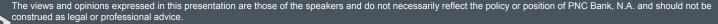
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#### If we teach it on this webinar series, it's been

**Tried** Tested Approved



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#### What's Trending Now







#### **Poll Results**

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## DO YOU HAVE A SOLID FOUNDATION? Is your website built to capture leads?



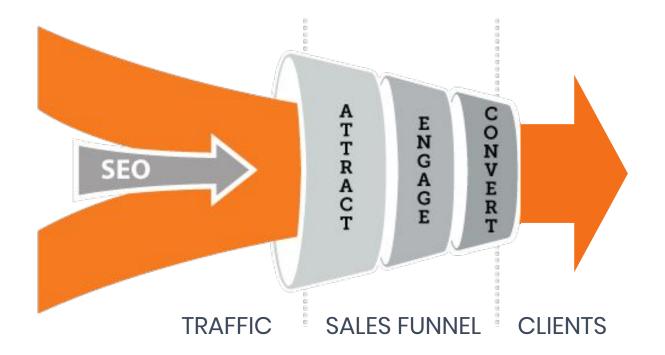
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# FIRST, A LITTLE CONVERSION 101



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# WEBSITES THAT CONVERT MUST HAVE...

- Modern Design
- Something Unique
- Responsiveness
- Fast Load Times
- Forms Done Right
- Landing Pages
- Videos

- Prominent NAP
- Live Chat/Facebook Messenger
- Facebook Pixel
- Updated, Original, Relevant Content
- Strong Calls To Action
- Simplicity

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# NEWS FLASH! **CONVERSION IS JUST AS** MUCH ABOUT WHAT YOU DO AS WHAT YOU HAVE.

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# BEHAVIORS THAT CONVERT ARE...

- Avoid being distracted by non-ROI increasing activities/tasks
- Driving Traffic to Your Site
- Monitoring Conversion Data & Adjust
- Respond to Leads Quickly
- Systemize & Automate Follow Up

#### ...MORE ON THAT LATER...

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# LOOK AT YOUR LAST 20 LEADS

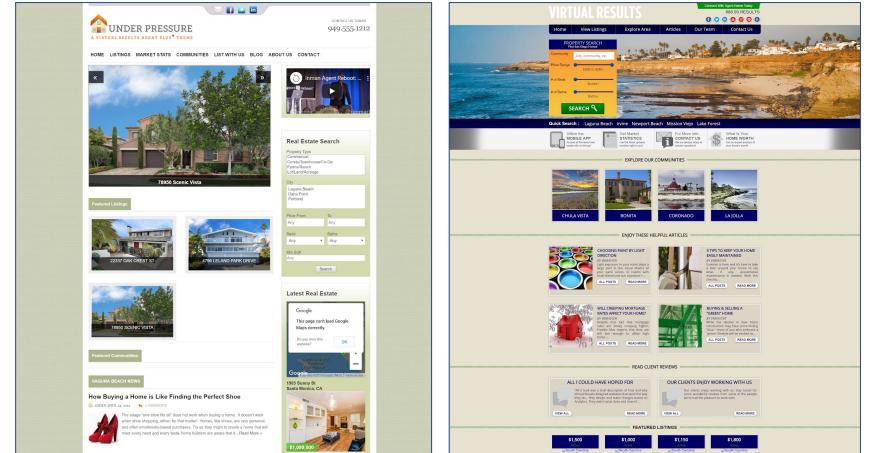
- Did the site provide what they were looking for?
- Had they been to your site prior to converting?
- How quickly did you respond?
- How many times did you follow up?
- How were they treated?



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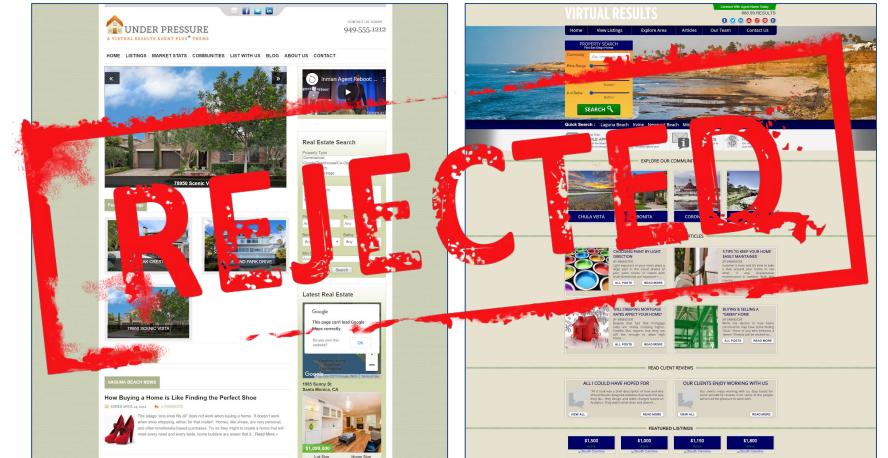


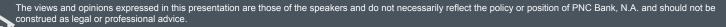
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#### **MODERN DESIGN** Featured Athena listings. Athena contes marchicelesisten contest of and an in a barrown in the first of the behavior of the barrow in the barr (a) yespectra di un attanti se une fone ana anno agre menati ne resa tato e ut ne rey communicati del como fone are dei fone dei transiti e anna, se una di Learn the Athena way. We'll help you find a home with the press of a button. a sublice - realizer spectra and Mills and en-\$1153.000 Athena client reviews. Buy a home. Sel ahome. Ciampeo a berna. er Sus fotte om bei and and ark of enably de la la base por la facilité d'un fau beber van des cad kalles. Enable menou-de van state de concerne de la concerne de la concerne de mession de la composition de la concerne de la concerne de la concerne de la concerne de CONTRACTOR AND DOLLARS AND AND AND AND AND ingle register the second strength of the second seco The Athena team. the state of numericasily as hear organization between an as for address the discosts further in manifest 1 Ronnia & Wondy Dio perchantility management of the test of the facility decised perchangement and the of the facility of the management of the same facility of the same set of the same facility of the same set Johnny Depp \* to a the second practicly had not have pointed at through Tommy Let E Famele Anderson er i le set le ester de autoritée d'étaine d'étaine de le service de particule le particul de d'autoritée de le construité d'étaine particule qui sit le service de le service d'étaine de construitée de le service particule le service de le service d'étaine de construitée de le service de le serv Here an one record places as a per-mail tang Here is nonthe second second in the second second second These was an analysis of the set to be a source continuous of strayers of a strategistic strategistic set of the responsible to strategistic set of the first point set of the strategistic strategistic set of the first point set of the first big set of the set set of the set of the first point set of the to denote notice to an to one of the anticker read About Athena Realty. lan Irw 2 0 Great communities & Featured Athena listings. neighborhoods. urenovivri Darite Dovratos Ambrigtinge Terms in the material of particles of the second structure of the first second two strength of a strength of the transpopulation of an effective step for only any approximation excession of the transport of the transp every find on types projections around has worked on the view is then one to the training for other other, and least t ......

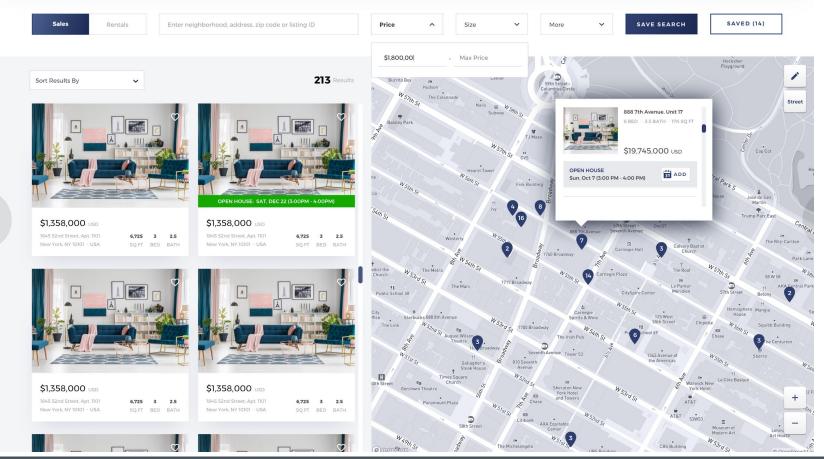
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#### MODERN DESIGN > PROPERTY SEARCH



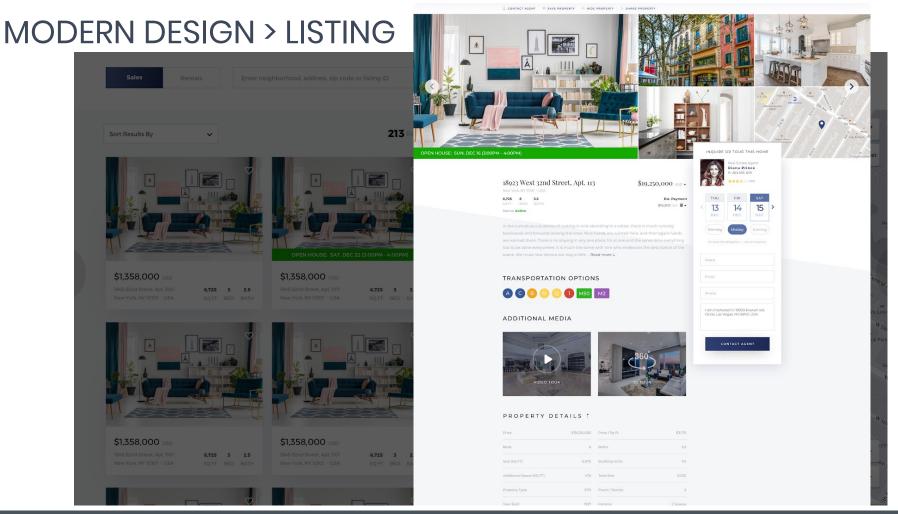
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#### SOMETHING UNIQUE

Most Common Real Estate Website Features: Property Listings (92%) Agent Staff Profiles (77%) Mortgage/Financial Calculators (53%) Community Information (52%) Info on Home Buying/Selling Process (52%)

#### SHOULD YOU HAVE THESE FEATURES? YES!

But what sets you apart from every other agent in your area? Check out your competition and offer potential leads something different, as well..





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#### RESPONSIVENESS



#### YOU HAVE TO THINK MOBILE FIRST!

#### 63% of all web traffic comes from mobile devices in the US, and the number is rising.

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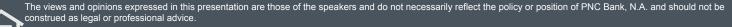


#### FAST LOAD TIMES

Surveys have shown that 47% of internet users expect sites to load in 2 seconds or less and are likely to leave a site that takes over over 3 seconds to load. Additionally, nearly 80% of consumers are unlikely to return to a site if they have experienced a delayed load time.

Audit your site speed regularly (use Google PageSpeed)
Use a website provider that uses a CDN (Content Delivery Network)
Cache your web pages (use W3TotalCache for WordPress sites)
Compress images and files
Use external hosting platforms for videos





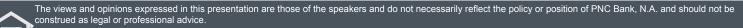


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LONG FORM or SHORT FORM? Often people feel forced to choose between lead quantity and lead quality. The best of both worlds exists within the framework of a 2-3 step form structure.

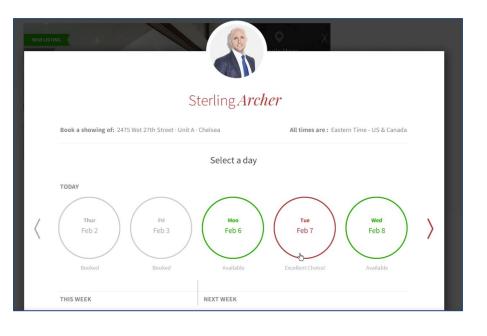
- ✓ Benefit oriented headline
- ✓ Benefit labeled button (never use "submit", or "continue")
- ✓ Make it easy for people to engage
- ✓ 3-4 fields on the first form
  - capture their interest
  - capture the absolute minimum of contact info
- ✓ Longer forms on the 2nd step





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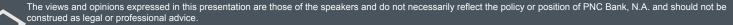
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NEWLIST	ING			
	St Book a showing of: 2475 Wet 27th Street - Unit A -			
		Select a	Sterlin	gArcher
Feb 2 Feb 3 Feb		Mon Feb 6 Availabl		All times are : Eastern Time - US & Canada ed for Tuesday
	THIS WEEK	NEXT WEEK	UNAVAILABLE	9:30 AM
1			10:00 AM	10:30 AM CONFIRM
			11:00 AM	11:30 PM



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NEW LIST	no						
	Book a showing of: 2475 Wet 27th Street - Unit A -	terling A			×		
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			11:00 AM		<ul> <li>Tuesday, February 7, 2017</li> <li>10:30 AM</li> </ul>	Enter your name	
			11.00 Ala		TRANSPORTATION OPTIONS	Your email address	
					RIDE WITH UBER	BOOK SHOWING	

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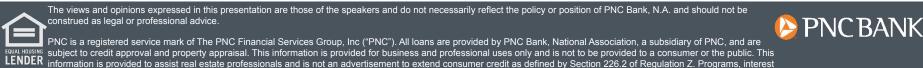
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#### Find The Value Of Your Home

Get a comprehensive report in 35 seconds.

	Let's get started	
	Let's get stullted	
Enter your street	address, city or zip	
	STEP1OF3 →	



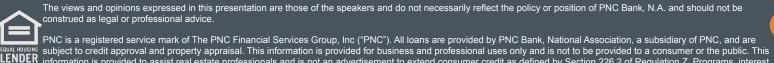
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#### Find The Value Of Your Home

Get a comprehensive report in 35 seconds.

s get started	
Your Phone	
When do you want to sell property? 🗸	
VIEW REPORT→	



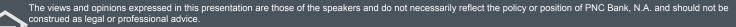


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#### LANDING PAGES

- 1. Remove any clickable item that isn't the CTA (nav, footer, etc)
- 2. Make the offer relevant to their experience in the sales funnel
- 3. If you have multiple sections on your landing pages, use the same call to action in EVERY section.
- 4. Engage Your Visitors First (quiz/poll with a "view the results" button).
- 5. Include a clear value proposition
- 6. Personalize! Include a person's location in your copy (Use GEO IP)
- Prioritize your headline
   8/10 will read your headline 2/10 will read the rest of the copy.
   Use Numbers, aim for 6 words, match the headline to your content, & use power words.
- 8. Push notifications on squeeze pages and get people to opt in.
- 9. The more, the merrier Don't stop at 1 landing page. Don't stop at 10.





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#### VIDEOS

- 1. Video Testimonials are far more effective than text.
- 2. Prove Your Community Presence with Local Videos!
- 3. VLOG (Video Blog) an easy way to increase engagement on your site.
- 4. Home Tours

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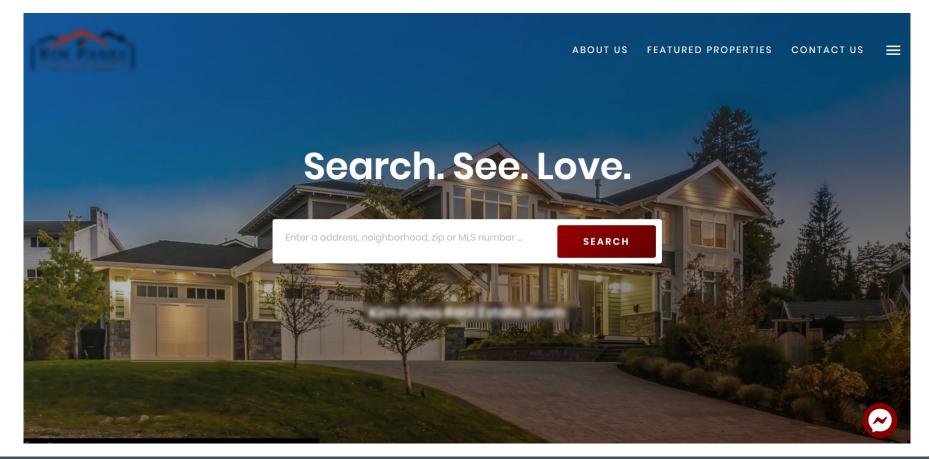




#### What's Trending Now



#### LIVE CHAT/FB MESSENGER





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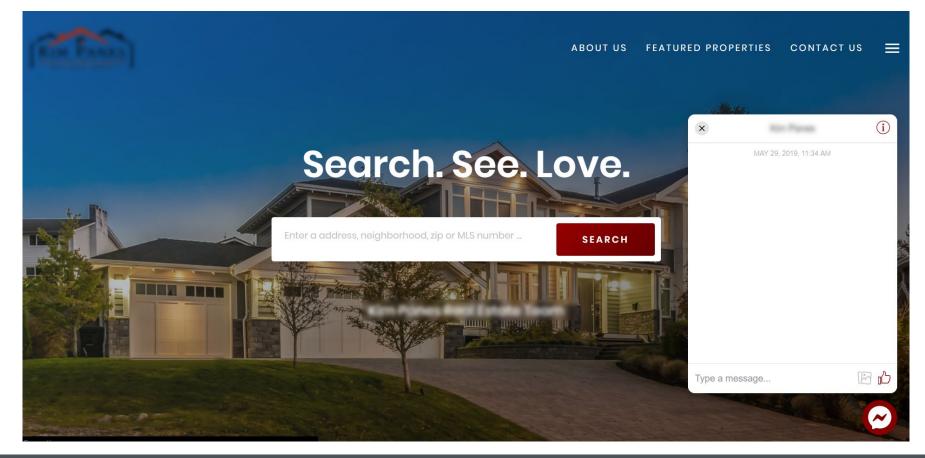
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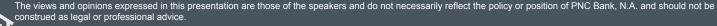
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#### What's Trending Now



#### LIVE CHAT/FB MESSENGER





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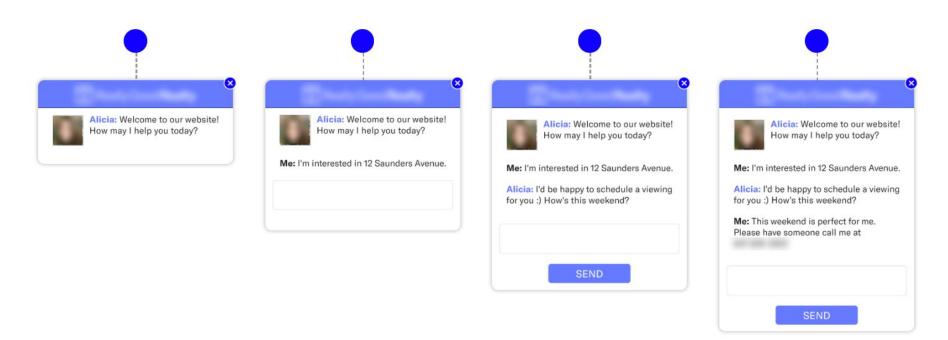
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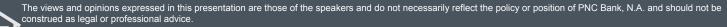
## LIVE CHAT/FB MESSENGER

LIVE CHAT is fully staffed to connect with each and every visitor to your site. This is NOT a widget-bot.



WHAT'S TRENDING NOW





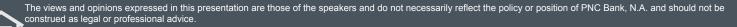
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#### UPDATED, ORIGINAL, RELEVANT CONTENT

Content is KING, but so is context. You have to create a context for your site within your community. Influencers are still some of the most underutilized lead gen resources today.

- Make a list of the 25-30 community influencers in your area **with a strong following**.
- Follow them on social media.
- Subscribe to their blog.
- Promote their content, events, etc at least once per week. Establish yourself as a communication channel for important events and information.
- Content that matters to your community.
- Create a connection with PEOPLE that make a difference.





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#### STRONG CALLS TO ACTION

Most Common Real Estate CTAs:

- View Listings,
- Contact Agent,
- View Testimonial,
- Search the MLS,
- Get a Home Valuation

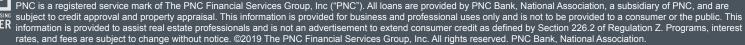
Make your Calls To Action:

- Simple & enticing
- Most Noticeable on a Page
- Extremely clear



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# **BEHAVIORS THAT CONVERT ARE...**

- Avoid being distracted by non-lead converting activities/tasks on your website.
- Driving Traffic to Your Site
- Monitoring Conversion Data & Adjust
- Respond to Leads Quickly
- Systemize & Automate Follow Up

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#### VALUELESS DISTRACTIONS IF YOU HAVE MADE LEAD GEN A PRIORITY ON YOUR SITE, FOCUS ACTIVITIES RELATED TO YOUR SITE ON DRIVING TRAFFIC AND GAINING LEADS.

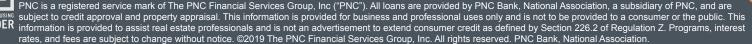
#### **MONITOR DATA**

DO YOU WANT TO SLEEP AT NIGHT? ARE YOU ROLLING THE DICE ON HITTING YOUR LEAD GENERATION AND SALES GOALS?. DO YOU FEEL IN CONTROL OF YOUR BUSINESS? DO YOU MONITOR THE DATA & ANALYTICS OF YOUR SITE VISITORS.

#### SYSTEMIZE/AUTOMATE FOLLOW UPS MOST LEADS AREN'T VISITORS WHO HAVE CONVERTED ON THE FIRST VISIT. DO NOT BE THE BOTTLENECK IN YOUR OWN LEAD CONVERSION EFFORTS.

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#### DRIVE TRAFFIC

#### Have you Heard of the

# Mere Exposure Effect?

People are willing to utilize companies with whom they are most familiar (familiarity builds to become trust)

The same works for your website. People are more likely to gravitate toward a website they are familiar with.

You have to promote your website.



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**DRIVE TRAFFIC** 



T'S TRENDING NOV

#### What You Do To Drive Traffic Matters

# You have to go where the eyes & ears are!

Include your website link on

- All Social Media Platforms
- All Social Media Posts (if possible
- Signature
- All Print Marketing
- Directories & Agregators (that allow a website url)
- Internal Links (especially from pages that don't have strong lead capture incentives)



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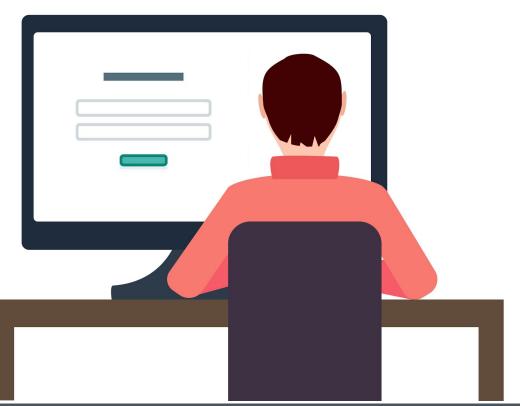
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#### **DRIVE TRAFFIC**

#### Where You Drive Traffic To MATTERS!

What pages do you drive traffic to? Do those pages contain prominent lead capture opportunities, value & incentive?



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#### **RESPOND TO LEADS QUICKLY**

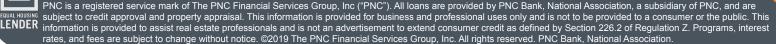
THE ATTENTION SPAN OF AMERICA HAS CHANGED. WE NO LONGER HAVE TO WAIT. IMPATIENCE HAS BECOME OUR BASIC RESTING PULSE. TIME TO ADAPT.



#### YOU HAVE FIVE MINUTES TO REPLY TO YOUR LEAD! GO!

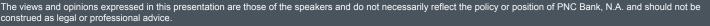
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# SO, ARE YOU READY TO **IMPLEMENT THIS STRATEGY?**





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#### Loving This Presentation?

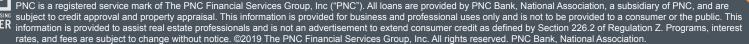


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# Did You Know We Do This Monthly?

HOME SA. S CUS A REAL ESTATE PROFE A FIRST TIME HOMEBU' A OMER EXPERIENCE HOME . A OMER EXPERIENCE HOME . A OMER EXPERIENCE HOME SALE. A OMEBUYERS TECHNOLOGY HOME SALE. NOMEBUYERS TECHNOLOGY HOME SALES NALS HOUSING MARKET TOP TEN LIST F S TECHNOLOGY HOME SALES CUSTOMER NG PROCESS REAL ESTATE PROFESSION NG PROCESS REAL ESTATE PROFESSION NG PROCESS REAL ESTATE PROFESSION NG PROCESS REAL STATE PROFESSION NG PROCESS REAL ESTATE PROFESSION NG PROCESS REAL ESTATE TO PROFESSIONALS HOUSING MARKET TO S CUSTOMER EXPERIENCE HOME LENDIN S CUSTOMER EXPERIENCE HOME LENDIN S CUSTOMER EXPERIENCE HOME LENDIN S CUSTOMER ENDER TO TEN LIST F S TECHNOLOGY HOME SALES CUSTOMEP



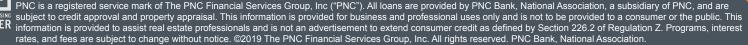
### Each will teach ONE KEY strategy that:

- Drives Traffic
  - Creates Conversion
    - **Retains Sphere**
    - Creates REAL Business

Questions or Comments? <u>Support@virtualresults.com</u>

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# Notes and Replay from Today's Presentation

## Visit the PNC Mortgage Agent Alliance Website

https://www.pnc.com/agent-alliance

View the Replay at <u>VirtualResults.com/pnc-replay</u>

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